

REDUCE RISK. MINIMIZE LOSS. PROTECT ASSETS.

Global Guardian and Jewelers Mutual are partnering to offer Security Operations Center (SOC) pilot programs at no cost to participating jewelers through April 2026.

Each pilot is designed to enhance security, improve response times, and test innovative technology to protect your storefront. As a pilot participant, we ask that you use and maintain the technology and provide regular feedback throughout.

Explore the options below and contact us to discuss next steps in setting up a pilot program for your store location.

1. ALARM CALL RESPONSE PILOT

Overview:

This pilot integrates your existing cameras, alarms, and procedures with the Global Guardian SOC. If your alarm call goes unanswered, the SOC becomes the **last point of contact** — stepping in to access live camera feeds, assess the situation, and dispatch law enforcement if necessary.

Key Benefits

- ▶ Acts as a safety net for unanswered alarm calls
- ▶ Live video access for real-time decision-making

2. VIDEO VERIFICATION PILOT

Overview:

In this pilot, the SOC is **first on your alarm call list**. When an alarm is triggered, the SOC immediately reviews live camera feeds to verify the situation and coordinate the appropriate response. This ensures **faster reaction times** and more precise escalation.

Key Benefits

- ▶ Immediate SOC response to alarms
- ▶ Live video verification reduces false alarms
- ▶ Accelerated and tailored response actions

3. REMOTE/VIRTUAL GUARDING PILOT

Overview:

This proactive security pilot uses **AI and advanced analytics** to identify and address incidents **before or as they occur**, even if no alarm is triggered. New cameras and software are installed in your store, and Global Guardian monitors the feeds in real time to manage incidents dynamically.

Key Benefits

- ▶ AI-powered monitoring detects threats early
- ▶ Real-time incident management without needing an alarm trigger
- ▶ Customizable mobile and web access for store owners

4. WI-FI & CELLULAR JAMMING ID PILOT

Overview:

This pilot tests a **new detection device** designed to identify attempts to jam your store's Wi-Fi or cellular networks — a growing method used in burglaries. The system monitors frequency bands and sends an alarm if disruptions are detected.

Key Benefits

- ▶ Identifies jamming attempts in real time
- ▶ Helps ensure alarm systems remain functional during attacks
- ▶ Installed alongside Remote/Virtual Guarding technology for seamless protection

Cost

- ▶ Installation is estimated at **\$628 per location**
- ▶ **No monitoring fees** if Global Guardian monitors the device

ABOUT GLOBAL GUARDIAN

True asset security requires more than cameras or alarms—it demands a unified approach. By combining advanced video surveillance systems, AI-driven analytics, and the insight of trained professionals, Global Guardian delivers solutions that work together to safeguard people, property, and operations. This integrated model ensures that every layer—from detection to deterrence to response—functions seamlessly, giving you confidence that risks are being managed around the clock.



Learn more and get started

