



MENU OF SERVICES 2026

Global Guardian protects and delivers employees and families from political, environmental, and bad actor threats around the world. Our world-class security solutions are custom-tailored to help clients identify and mitigate the risks of traveling and doing business both overseas and domestically.

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TRAVEL RISK MANAGEMENT DUTY OF CARE MEMBERSHIP

Global Guardian's Duty of Care Membership provides a proactive, centralized approach to safeguarding your people before, during, and after travel or critical events. The following services are included as part of a Duty of Care Membership.

SERVICE

DETAILS

OPERATIONS CENTER SUPPORT

24/7/365 Operations Center
Global "911" Phone Line

Global Guardian's Operations Center functions as an extension of your internal team, with firm-wide triage capabilities in accordance with pre-determined custom standard operating procedures. Our experienced analysts respond to phone calls in three rings or less and emails in 15 minutes or less.

Phone: +1 (703) 566-9463 | Email: operationscenter@globalguardian.com

Oversight of Global Travelers

Our 24/7/365 Operations Center proactively monitors your traveling employees for emerging security, geopolitical, environmental, and health-related threats. By leveraging real-time intelligence, itinerary awareness, and global alerting systems, our analysts identify potential risks and initiate timely outreach, guidance, or escalation as needed.

Travel Advice

The Operations Center can provide real-time travel advice on safe accommodations, transportation, airports, customs, and consular/lost documentation, as well as immediate live support with medical and security needs or crisis response.

Asset Geofencing

We can geofence up to 100 of your global assets (i.e. offices, warehouses, etc.) which will trigger an alert email notification to a designated POC in the event of a threat/incident within proximity.

Translation Services

The Operations Center can provide translation of documents and interpretation services over the phone in over 200 languages within minutes. They can also organize in-person interpretation services if needed by deploying an in-country agent to assist (may incur a fee).

Travel Safety Courses

Our eLearning academy "Travel Safety Awareness" and "Travel Health Awareness" courses are included with membership. We provide additional eLearning courses on a variety of topics to help prepare and train your employees to face a range of security and safety threats.

Global Legal Referrals

We partner with one of the world's largest law firms to provide access to legal help, covering a wide range of disciplines.

SERVICE
DETAILS
EMERGENCY RESPONSE

Access to Worldwide Emergency Response Teams

Priority access to our global emergency response services and network of teams in 140+ countries, ready to mobilize in two hours or less, depending on the requirement. Capabilities include but are not limited to: supply delivery, wellness checks, transportation, and onsite protection (*Fees incurred based on mission requirement.*)

Access to Emergency Evacuation (Medical or Security)

Via our on-the-ground teams, we maintain a fleet of transportation assets at the ready. During a large-scale event or unique crisis situation, members receive Concept of Operations (ConOps) for emergency evacuation to make informed decisions about mission execution (*Fees incurred based on mission requirement.*)

Emergency Guarantee of Payment

We provide emergency guarantee of payment to facilitate quick access to medical care and other services. This ensures that your employees receive necessary treatment without delays due to payment concerns (*Payment amount billed to client.*)

MEDICAL SUPPORT

24/7 Telemedical Consultation

Before or during a trip, members may call the Operations Center to request medical advice, including required vaccinations and destination health risks, and telemedical support. Depending upon the request, they will be connected to our U.S.-board certified physicians or medical team member in minutes.

International Hospital Recommendations

Global Guardian maintains a list of over 7,000 preferred hospitals and can recommend the nearest facility for travelers to receive care.

Lost Prescription Assistance

Members can request assistance with lost prescription refills. In most cases, our U.S.-board certified physicians can coordinate prescription replacement, if the local laws permit.

GLOBAL INTELLIGENCE

Global Intelligence

Our Intelligence Team, with input from our intelligence partners and on-the-ground teams, provides up-to-date intelligence information to include Pre-Travel Briefs, Country and City Risk Reports, and Situation Reports.

Global Emergency Alerts

Global Guardian can enroll security managers, administrators, and travelers to receive intelligence email or SMS alerts based on selected areas of interest.

TRAVEL RISK MANAGEMENT DUTY OF CARE PREMIUM ADD-ONS

Duty of Care Premium Add-Ons are designed to extend the capabilities of your core membership, offering additional technology, intelligence, and specialized coverage. These optional services are available for an annual fee and allow organizations to tailor support based on operational needs and risk tolerance.

SERVICE

DETAILS

TRAVEL GUARDIAN PLATFORM

Management Control Center (MCC)

The MCC serves as a centralized hub where administrators can access real-time information about traveler locations, planned itineraries, and generate reports on the client's global presence. It also provides updates on security, medical, and travel-related issues through intelligence alerts.

Mobile Application

The mobile app enables members to share their location, receive real-time alerts, and connect immediately with our 24/7/365 Operations Center to request assistance in both emergency and non-emergency situations.

Traveler Portal

This web-based portal serves as a platform for travelers to manually upload their itineraries, access country risk reports, update personal information, and browse helpful resources.

Itinerary PNR Tracking

Global Guardian ingests all relevant trip details (car, hotel, flights, etc) in one central location to ensure travelers and administrators receive relevant alerts about upcoming destinations. Itineraries can be directly sent to Global Guardian or ingested via TMC integration.

TRAVEL ASSURANCE MEMBERSHIPS

Air Ambulance Membership

Enrolling in this membership covers all costs of a bedside-to-bedside medical evacuation to the hospital of choice if a member is hospitalized from illness or injury over 150 miles from home.

Kidnap, Ransom, and Extortion (KRE) Membership

In the event of a covered event (kidnap, extortion, wrongful detention hijack, etc.), our team handles all aspects of victim recovery, including managing negotiations, liaising with law enforcement agencies, briefing victim families, and coordinating ransom payment, covering the costs of the services associated with bringing the case to a close (excludes ransom insurance).

Security Response Membership

Enrolling in this membership ensures that if a "Do Not Travel Advisory Escalation" from the U.S. State Department is issued in the current location of the member, all costs associated with the evacuation of the member to a safe haven are covered.

GLOBAL GUARDIAN ON-DEMAND SERVICES

Global Guardian's On-Demand Services provide clients with access to specialized support as security, medical, and operational needs arise. Designed for rapid mobilization, these services complement core membership support with targeted, situation-driven solutions.

SERVICE

DETAILS

PROTECTIVE SERVICES

Executive Protection

We provide armed/unarmed, low-profile protection agents with local intelligence, knowledge, and language skills for travelers around the world. All agents are locally licensed, insured, and vetted/ tested annually by Global Guardian to ensure the highest quality service.

Secure Transportation

We provide scalable and customizable car and driver support for emergency and non-emergency situations around the world. Armored vehicles are available in select countries.

Residential Security Teams

We establish comprehensive residential security operations tailored to the lifestyle and needs of the principal. Our teams provide 24/7 onsite protection, ensuring a secure environment through continuous monitoring, coordination, and professional physical presence.

Reduction in Force Support

We deploy discreet security agents onsite during workforce reductions to deter potential threats and ensure a safe, controlled environment. Our team provides real-time support to mitigate risks and maintain stability throughout the process.

Event Security

Our team coordinates and deploys vetted, experienced security agents to support corporate events by securing the perimeter area, managing event access, and maintaining a protective presence throughout interior spaces.

K9 Handlers

A non-lethal way to prevent crime and deter criminal activity, our K9s can address a wide range of security needs, including patrols, narcotic and explosive detection, and tracking.

SERVICE	DETAILS
MEDICAL SUPPORT	
Medical Evacuation	Our team coordinates and executes medical evacuation services through a global fleet of aircraft, operated by experienced medical and aviation professionals, to safely transport patients to medical facilities worldwide.
Event Medical Support	Our team provides scalable medical support for corporate events, from full on-site medical operations at large offsites to dedicated physicians for smaller gatherings, helping ensure the health and well-being of guests and employees throughout the event.
ASSESSMENTS	
Physical Security Assessments	We assess your location's exterior and interior security, emergency response procedures, and area security intelligence, along with the effectiveness of personnel, protocols, and training. Each assessment delivers a report outlining vulnerabilities, best-practice recommendations, and prescriptive remedies for improvement.
Tax Code 132 Assessment	A Tax Code 132 Assessment evaluates executive threat exposure and risk factors to document and justify the business necessity of protective services. We assess role-specific risks, public visibility, travel patterns, and personal vulnerabilities, delivering a detailed report to support internal decision-making and review by legal and tax advisors.
Technical Security Assessments	We evaluate your property layout, access points, and existing security systems—including cameras, alarms, and access control. Each assessment delivers tailored recommendations with site design drawings, strategic equipment placement, and a detailed cost analysis.
Cyber Security Assessments	Our cyber security professionals can conduct a residential assessment to identify potential risks. Includes a visit from a CISO, and CTAP, firewall, and RMM install. Includes a detailed, written report.
Executive Vulnerability Assessment	We assess executives' digital footprints across open, social, deep, and dark web sources to identify personal and family-related vulnerabilities. Each assessment delivers a detailed exposure report with clear remediation steps to strengthen digital privacy and reduce security risks.
TCSM Sweep	A TSCM survey is provided by specially qualified personnel to detect the presence of surveillance devices and hazards and to identify technical security weaknesses. It also ensures that there is nothing that could compromise the security and confidentiality of an area by the use of technical audio surveillance devices.

SERVICE
DETAILS
MANAGED GSOC & EMBEDDED PERSONNEL
Managed GSOC

We can provide a fully integrated, dedicated GSOC solution to monitor and protect your assets, facilities, and people 24/7/365 with the support of our global emergency response network.

Embedded Personnel

We provide dedicated executive protection agents and intelligence analysts to embed within your organization. EP agents deliver close protection, advance planning, and secure travel coordination for key personnel, while intelligence analysts provide continuous monitoring, threat analysis, and actionable reporting to strengthen situational awareness and informed decision-making.

ASSET SECURITY
24/7 Video Surveillance and Remote Guarding

Our UL-listed central monitoring station will monitor, detect, and respond to alarms in 90 seconds or less. We have the ability to integrate with new camera systems or existing systems.

Security Cameras

We provide the installation, integration, and monitoring of high-definition security cameras that offer real-time visibility and recording across your facilities. Our team ensures your system is optimized for both deterrence and rapid response.

Access Control

We can implement and monitor access control measures at your company which specify who can access different areas and resources within your organization. We can manage your ID credential program, including onsite badge printing, setting permissions and roles, and disabling and enabling cards.

Visitor Management

We can implement a digital visitor management system that streamlines check-in, identification, and access for guests and contractors. This includes pre-registration, badge issuance, and real-time tracking to enhance both security and efficiency.

AI-Driven Analytics

Our UL-listed central monitoring station leverages artificial intelligence platforms for an extra layer of detection, including intruders, loitering, crowds, PPE use, slips and falls, duress, and firearms.

Intrusion Detection

Our intrusion detection services include basic monitoring, alarm verification, basic fire alarm monitoring, and health device monitoring.

Mobile Surveillance Units

Mobile units are turn-key systems available for rapid deployment to sites with inconsistent internet connectivity. This 100% wireless, solar-powered system can cover large geographical areas and come equipped with state-of-the-art cameras and two-way voice speakers.

SERVICE**DETAILS****CYBER SECURITY & DIGITAL PROTECTION**

Cyber Monitoring and End-Point Protection

Our team remotely monitors your digital assets 24/7 for malicious cyber activities, triaging and responding to any incidents.

Online Threat Monitoring/
Digital Privacy Protection

We can conduct open, social, and dark web threat monitoring, find and remove PII from people-search and data broker sites, and monitor dark web marketplaces for breached credentials, SSNs, and other PII.

INTELLIGENCE & INVESTIGATIONS

Custom Intelligence

Our Intelligence team is available to create custom daily, weekly, monthly, or one-time reports based on your specific needs.

Threat Background Investigations

We can conduct deep dive due diligence and background investigations on individuals and organizations whether part of a threat management situation or for pre-transaction diligence.

TRAINING & PREPAREDNESS

Custom Course Training

Courses developed in conjunction with client. Topics include international travel safety, location specific training, cyber security, travel health, LGBTQIA+ specific travel safety awareness, etc. Can be conducted onsite or via VTC.

Business Continuity Plan Development

Our team of security subject matter experts can assess existing plans, conduct on-site visits, facilitate tabletop exercises, and lead plan development and executive briefings (e.g., COOP, resiliency planning, disaster recovery, and emergency evacuation plans).

ABOUT GLOBAL GUARDIAN

Global Guardian protects and delivers employees and families from political, environmental, and bad actor threats around the world.

Our team of experienced subject matter experts build tailored security programs to mitigate risk and provide real outcomes to a range of threats at home and abroad — all at the push of a button. Clients benefit from:

▶ **OUTCOME-ORIENTED TEAM**

From travel emergencies to the most challenging crisis environments, client safety and security is our top priority. Our team will problem solve until a positive outcome is achieved.

▶ **OPERATIONAL EXCELLENCE**

With a team comprised of highly experienced former military, special operations, and federal law enforcement personnel, our operational execution is unmatched.

▶ **HYPER-RESPONSIVE SUPPORT**

With 24/7/365 Global Security Operations Centers and local response teams in over 140 countries, Global Guardian moves in minutes and hours instead of days and weeks.

▶ **BREADTH OF GLOBAL SERVICES**

We offer a full range of customizable global security and medical services over 98% of the world, including travel risk management, executive protection, medical assistance and evacuation, cyber security, and video surveillance.

Learn how Global Guardian can support your business and employees.

INQUIRE HERE

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