

YEAR IN REVIEW

A LETTER FROM THE CEO

2019 was a year of expansion for Global Guardian. On behalf of our entire team, thank you for your continued trust and support.

Global Guardian was built to ensure the safety of your most important assets. We differentiate ourselves through the level of service we provide, an ability to deliver immediate response on a global scale, and our skilled operators standing by to respond to your most complex crises.

To ensure we remain leaders in every vertical in which we operate, we continually invest across our platform to expand our integrated suite of emergency security and medical services. In

GLOBAL RESPONSE NETWORK

At our founding, we set out to build a global network of in-country response teams that could deliver emergency services on a global scale. These operators would have the regional knowledge and local relationships needed to navigate the unique crises our clients face as they travel and conduct business abroad. Our goal was to forge strong and lasting relationships with these teams by providing consistent business and managerial oversight in return for ground truth intelligence and immediate deployment abilities. We started slowly, testing and vetting teams in eight countries where our clients traveled most, and over the past decade we have

3,345

**SECURITY CAR AND
DRIVER MISSION DAYS**

270

**ARMORED VEHICLE
PROTECTION DAYS**

6,745

**INTERNATIONAL EXECUTIVE
PROTECTION HOURS**

1,115

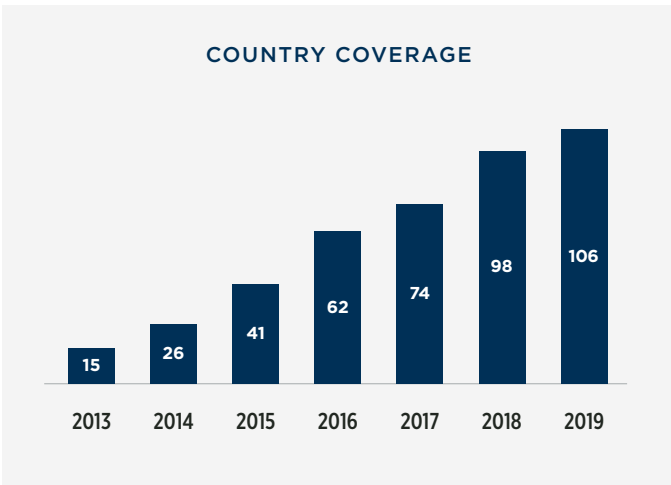
**EMT DEPLOYMENT
DAYS**

2019, we launched a new traveler security technology dashboard, expanded our medical and travel management services, opened a new international office in London, and added talented operators across each division. While these new services fundamentally change the scale and breadth of capabilities we deliver to our clients, our Global Response Network remains our most valuable and unique asset.

expanded this network to include in-country teams in more than 100 countries. These relationships have never been stronger than they are today. Our Operations Center interacts with these ground units daily, coordinating more than 100 missions in 50 different countries every month. It took nearly a decade and a material financial outlay to build this capability, but we now maintain a unique and invaluable resource exclusively available to our clients.



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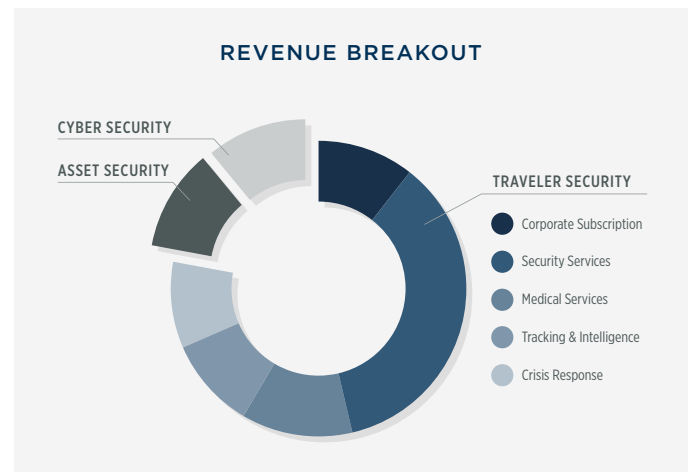


ASSET SECURITY

Global Guardian’s Asset Security Division provides video surveillance and intrusion detection monitoring services. We opened a new, fully dedicated, 4,500 square foot state-of-the-art Operations Center in Charlotte, North Carolina to monitor existing client facilities in more than 20 states. Our event driven analytics platform has proven invaluable for facility protection, and we finished the year with 4,200 intrusion events, 450 police dispatches, and 15 criminal apprehensions. We announced the hiring of Logan Leslie, President of the Asset Security Division. Logan recently completed the JD/MBA program at Harvard University after 15 years of military service which included deployments as a member of the U.S. Army Special Forces.

TRAVELER SECURITY

Global Guardian’s Traveler Security Division provides a comprehensive Duty of Care solution for corporate travelers. Members have access to immediate crisis support services, travel tracking and intelligence resources, mission-related security solutions, and bespoke financial protection coverage for crisis events. The Global Guardian Operations Center serves as a “Global 9-11,” accessible 24/7 to any traveler on our platform, as well as a valuable resource to assist clients in the coordination of mission specific security requests such as executive protection, car and driver, and custom intelligence reporting. We have experienced strong demand for Event Security and Evacuation Planning services as more clients task us with coordinating medical and security support for corporate events and assisting in the creation of tailored and actionable evacuation plans. The Air Ambulance medical evacuation program tripled its membership base and launched a new firm-wide access plan that reduces per employee costs and time-consuming enrollment requirements standard in competitor programs.



CYBER SECURITY

Global Guardian’s Cyber Security Division provides real-time monitoring and threat detection for corporations and executive home networks. We tailor our cyber services to each client’s security needs, conducting a baseline assessment and analyzing

both the size and composition of the network. Once a security solution is implemented, we provide constant monitoring and analysis to identify vulnerabilities and potential breaches. This allows us to remedy these breaches to minimize any material damage—and possibly stop a cyber attack before it starts.

GLOBAL AWARENESS PLATFORM

To ensure the safety of a traveler, a security manager needs complete situational awareness. This is achievable by integrating actionable intelligence, accurate location tracking, and a ground response capability. Our newly launched Global Awareness Platform provides security managers a single dashboard to view traveler locations, ingest itineraries, automate alerts, and access real-time intelligence. This platform provides a tool capable of managing and organizing the vital data that must be immediately accessible to respond properly during a crisis. By pairing this technology with our Global Response Network, we offer security managers an integrated emergency capability unique to the market.



LOOKING AHEAD

The strength of our business is based on the quality of our employees. We hire experience, train excellence, and promote talent. If a member calls our Operations Center,

Our competitive advantage lies in our responsiveness and capabilities, and we will never sacrifice the service we deliver or the reputation we have earned.

they are speaking with an operator with real world crisis support experience and decision-making autonomy. In 2019, we welcomed 28 new employees and promoted eight current employees to management positions. I am pleased to announce the hiring of Mike McGarrity to lead our new Global Risk Services division. Mike joins us after a 23-year career at the FBI where he led the Bureau's Counterterrorism Division.

On a personal note, I always look forward to writing this letter as it provides a brief moment of reflection and a renewed sense of appreciation for the incredible support we have received since founding Global Guardian nearly a decade ago. It is remarkable to step back and look at what we have built together. None of this would be possible without the trust that you have put in our team. As we look forward at the growth opportunities ahead, you can be assured our ethos will never change. Our competitive advantage lies in our responsiveness and capabilities, and we will never sacrifice the service we deliver or the reputation we have earned.

We are responsible for the safety of your most important assets. We are judged by our ability to execute during a crisis, and mission failure is not an option.

Standing by to support,

Dale Buckner, Chief Executive Officer





MIKE MCGARRITY
VICE PRESIDENT, GLOBAL RISK SERVICES

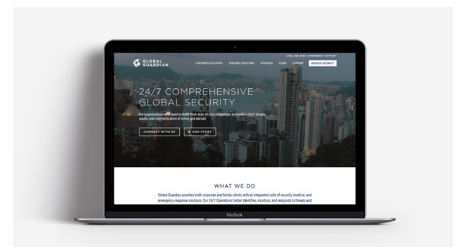
We are thrilled to introduce Michael McGarrity who joins us as the Vice President of Global Risk Services. McGarrity brings more than two decades of experience in the FBI, where he held numerous senior posts, most recently as Assistant Director of the FBI’s Counterterrorism Division. In his new role, McGarrity will work with corporate clients to provide expert advice and tailored security and crisis management solutions.

Previous Experience

- ▶ Director for Counterterrorism, National Security Council (NSC)
- ▶ FBI Special Agent in Charge, New York Field Office
- ▶ Director, US Government Hostage Recovery Fusions Cell (HRFC)
- ▶ FBI Legal Attache, Switzerland
- ▶ Assistant District Attorney, New York County District Attorney’s Office

INTRODUCING THE NEW GLOBALGUARDIAN.COM

We are excited to announce the launch of Global Guardian’s newly designed website. Our goal with the refresh was to create a user-friendly experience that allows our members and prospective clients an easier way to find relevant information, including more original content like our 2020 risk map, and the latest news and updates. Visit www.globalguardian.com to explore the new website, and be sure to take a look at our quick introductory video.



GLOBAL GUARDIAN IN THE COMMUNITY

Being active in our community is important to us, and we want to thank our valued clients, friends, and employees for your support. This past year, we donated over \$100,000 to veteran causes, relief efforts, and other non-profit organizations. When Hurricane Dorian hit, Global Guardian stepped in and deployed helicopters, experienced security and medical personnel, and communications gear to support our clients in Abaco and Nassau.



GLOBAL GUARDIAN EXPANDS

As our international client base has continued to grow, our global footprint has expanded to support clients’ needs. In 2019, Global Guardian officially opened the doors to our first international office. Located in the City of London financial district, 99 Bishopsgate is now home to Global Guardian’s third headquarters, joining Washington, D.C. and Charlotte, NC.



MANAGEMENT

DALE BUCKNER

Chief Executive Officer

MARK POST

Chief Operating Officer

WILLEM STRAATMAN

Chief Financial Officer

LOGAN LESLIE

President, Asset Security

SPENCER LIVINGSTON

President, Air Ambulance

COREY JOHNSON

Director of Operations

MIKE MCGARRITY

Vice President, Global Risk Services

SHANNON SCULLY

Vice President, Marketing

BRIAN RAYMOND

Vice President, Business Development

PAUL GRANT

Vice President, Europe & Middle East Operations

MIKE BALLARD

Director of Intelligence

SHELLY WEISENFELD, M.D., M.P.H.

Medical Director

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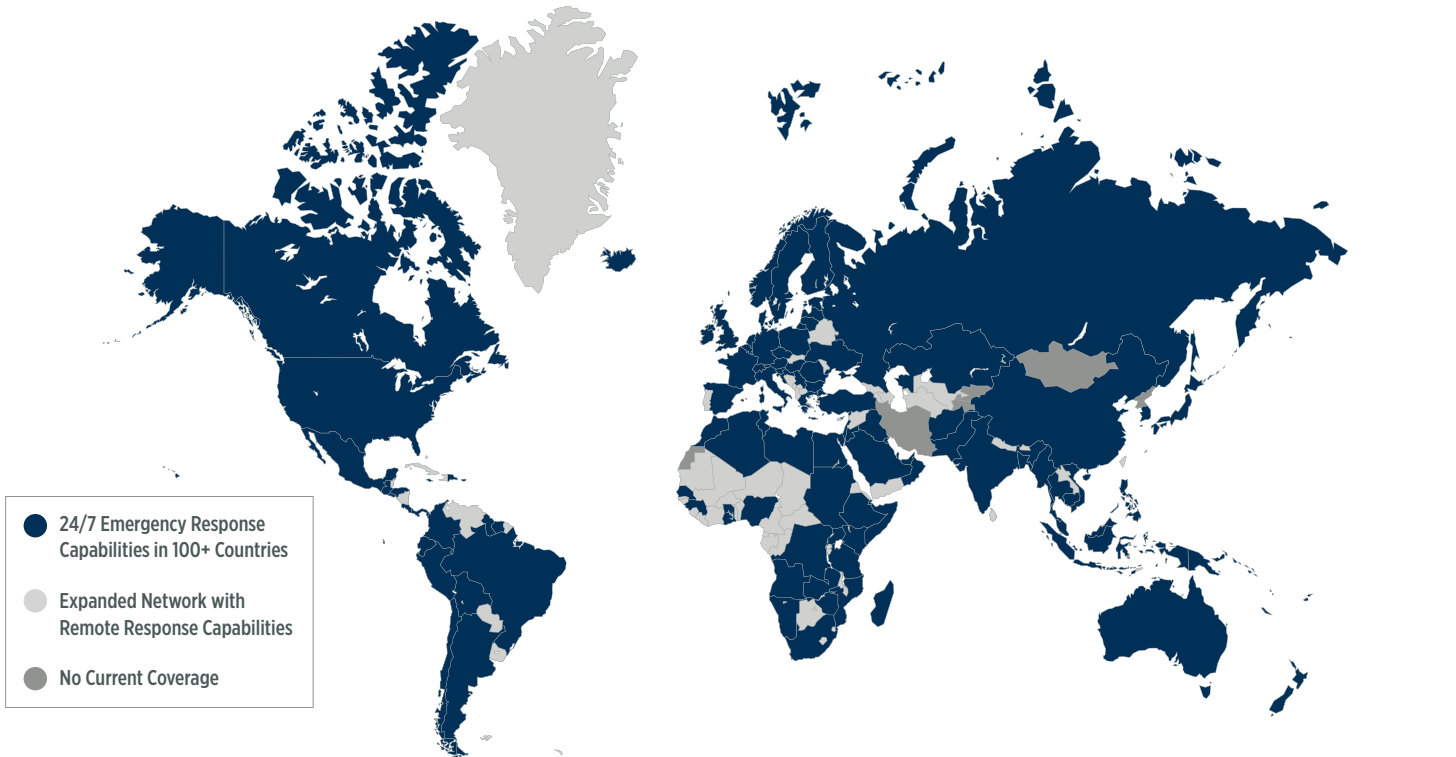
Advisory Board Member

LIEUTENANT GENERAL - AMBASSADOR DELL DAILEY (RET.)

Advisory Board Member

NETWORK DEPTH

- ▶ 4,500 in-country security assets covering over 100 countries
- ▶ Global network of highly-trained medical professionals
- ▶ Access to network of 7,000 vetted hospitals and clinics
- ▶ Over 250 years of U.S. military and national security experience
- ▶ Rapidly deployable passenger and cargo aircraft
- ▶ Industry leading tracking, intelligence, and alerts platform



24/7 RESPONSE CAPABILITIES

Afghanistan	Costa Rica	Guyana	Libya	Peru	Switzerland
Algeria	Croatia	Honduras	Lithuania	Philippines	Tanzania
Angola	Czechia	Hong Kong	Luxembourg	Poland	Thailand
Argentina	Denmark	Hungary	Madagascar	Puerto Rico	Trinidad & Tobago
Australia	Dominican Republic	Iceland	Malaysia	Qatar	Tunisia
Austria	India	Mauritius	Romania	Russia	Turkey
Bahrain	Congo (DRC)	Indonesia	Mexico	Saudi Arabia	United Arab Emirates
Bangladesh	Ecuador	Iraq	Morocco	Senegal	Uganda
Belgium	Egypt	Ireland	Mozambique	Serbia	Ukraine
Bolivia	El Salvador	Israel	Myanmar	Singapore	United Kingdom
Brazil	Estonia	Italy	Namibia	Somalia	United States
Bulgaria	Ethiopia	Jamaica	Netherlands	South Africa	Vietnam
Cambodia	Finland	Japan	New Zealand	South Korea	Zambia
Canada	France	Jordan	Nigeria	South Sudan	Zimbabwe
Canary Islands	Germany	Kazakhstan	Norway	Spain	
Cayman Islands	Ghana	Kenya	Oman	Sudan	
Chile	Greece	Kuwait	Pakistan	Suriname	
China	Guatemala	Latvia	Panama	Sweden	
Colombia	Guinea	Lebanon	Papua New Guinea		

EXPANDED NETWORK

Albania	Cuba	Maldives	Taiwan
Andorra	Cyprus	Mauritania	Togo
Azerbaijan	Equatorial Guinea	Moldova	Turkmenistan
Bahamas	Eritrea	Monaco	Turks and Caicos
Belize	Eswatini	Montenegro	Uruguay
Benin	Gabon	Nepal	Uzbekistan
Bermuda	Gambia	Nicaragua	Venezuela
Bhutan	Georgia	Niger	Yemen
Bosnia Herzegovina	Greenland	North Macedonia	
Botswana	Guinea Bissau	Paraguay	
Brunei	Guyana	Portugal	
Burundi	Haiti	Rwanda	
Burkina Faso	Laos	San Marino	
Cabo Verde	Lesotho	Seychelles	
Cameroon	Liberia	Sierra Leone	
Central African Republic	Liechtenstein	Sri Lanka	
Chad	Macao	Slovakia	
Congo-Brazzaville	Malawi	Slovenia	
Cote d'Ivoire	Mali	Syria	